RESPONSIBLE ORGANIZATION DESIGNATION & CHANGE REQUEST
AGREEMENT OF AGENCY AND LETTER OF AUTHORIZATION FOR SMS-10 PORTING

Customer Information (Enter Name & Address EXACTLY as it appears on your telephone bill)

Company ("Customer of Record") _____

Billing Address: _____

Contact Name: _____ Phone: _____ Fax: _____

Contact Email: _____ TOLL-FREE NUMBER: _____

The above Customer of Record requests the above listed Toll-Free Service Number to be "ported" by the SMS/800 Help Desk (aka- "NASC"), and appoints Resp-Org.com as its agent for submission of the required documentation, including SMS Form 10, as proscribed by applicable laws, tariffs and policies.

OLD RESPONSIBLE ORGANIZATION
Old RespOrg Name: _____
Old RespOrg ID: _____

NEW RESPONSIBLE ORGANIZATION
New Resporg Name: Resp-Org.com
New RespOrg ID: QZA01 (Telephone 800-627-5383)

RESPONSIBLE ORGANIZATION CHANGE REQUEST - AGREEMENT OF AGENCY & LETTER OF AUTHORIZATION:
By signing this Responsible Organization Change Request and Authorization form, I/WE agree that Resp-org.com ("QZA") is authorized to change the above Toll-Free telephone Number from the Old Responsible Organization ("Resporg") to the New Responsible Organization, QZA, subject to the following terms and conditions:

(1) As evidenced by the signature below, I/WE hereby designate QZA, to act as the Resporg, and hereby appoint QZA as my/our Agent for the above-listed Toll-Free Number. I/WE further authorize QZA to take any and all actions necessary to effectuate the transfer and assignment of all RESPORG management and control for the above-listed Toll-Free Number to QZA, including submission of an SMS-10 "emergency" port request to be completed by the SMS/800 Help Desk (aka - "Nasc") if necessary in effectuating this RespOrg change to QZA.

(2) I/We agree that under no circumstance(s) shall QZA be responsible for any toll-free service fees or charges incurred from use of the Toll-Free Number with our selected common carrier(s). I/We further agree to hold QZA and its affiliates and agents harmless from any liability arising, directly or indirectly, from the use of the Toll-Free Number, or from this service request. I/WE further agree to hold QZA and its affiliates or agents harmless from any liability arising, directly or indirectly, from our use of the Toll-Free Number, or from this service request. I/WE acknowledge that in the event of any misrepresentation Resp-org.com reserves the right to terminate its Resporg services, and transfer the number to the Old Resporg, or to the NASC.

(3) I/WE agree that QZA shall not be liable for the omission of third parties, or for any loss, damage, lost calls or lost profits that may arise, directly or indirectly from the execution of this request, and/or any subsequent service orders. I/WE agree to indemnify and hold QZA harmless from any claim or liability, arising directly or indirectly from any third party, in the event this port request is erroneous, or based upon any misrepresentation of the undersigned Customer's lawful status as "Customer of Record" for the Number.

(4) I/WE understand and acknowledge that the U.S. Federal Communications Commission ("FCC") prohibits any person or entity from claiming any proprietary interest in any Toll-Free Number. Accordingly, I/WE understand, acknowledge and agree that I/WE do not have any proprietary right, title or interest in the above listed Toll-Free Number, and that this request is subject to the approval of the SMS/800 Number Administrator and/or the Old RespOrg, as applicable. I/WE further understand, acknowledge and agree that if the Toll-Free Number(s) cannot be transferred or reconnected, or in the event that the Toll-Free Number(s) is converted to "Spare" status by the SMS/800 Number Administrator, or the FCC. In the event another person or entity claims "Customer of Record" status, QZA may take any actions it deems necessary, including porting or transferring the Toll-Free Number back to the Old RespOrg, or the SMS.

(5) Customer warrants it's exclusive lawful rights to the Toll-Free Number, and agrees to hold harmless and indemnify QZA and its affiliates or agents from any claim, loss or liability arising directly or indirectly, from the execution of this LOA and SMS-10 Port Request. Upon successful porting, Customer shall make arrangements within thirty (30) days for porting of the Toll-Free Number(s) to another RespOrg for network provisioning and service of the Number, unless service arrangements are otherwise agreed to in writing between Customer and QZA.

(6) This authorization supersedes all prior designations submitted by me/us pertaining to the above-listed Toll-Free Number(s). This authorization is effective and binding between the parties upon the date that QZA receives this form, unless written notice to the contrary is Agreed to and Authorized by:

_____ _____
PRINTED NAME & TITLE Of CUSTOMER OF RECORD AUTHORIZED SIGNATURE DATE

Resp-org.com (Resporg ID: QZA-01)
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