

SMS-10: RESP ORG CHANGE AUTHORIZATION

Please use this form to request the SMS/800 Help Desk perform a Resp Org change, however it is strongly recommended that changes should first be attempted by going through the current Resp Org. The NEW Resp Org is to complete and sign this form. Letter(s) of Authorization for each dial number should accompany all SMS-10 forms*. The SMS/800 Help Desk only processes Resp Org changes for numbers that have an identifiable end user. Please check each numbers status before submitting a change request.

Numbers listed on this form must all have the same OLD Resp Org ID and must be changing to the same NEW Resp Org ID. If you need to change numbers from different Resp Org IDs, a separate form will need to be filled out for each Resp Org ID. Please mail or fax this form to the SMS/800 Help Desk at the address listed at the bottom of the page. (Please print)

Emergency Resp Org Change (Effective Date is today's date) Non Emergency Resp Org Change

Effective Date of Change (M/D/Y): 7/14/08

Resp Org Information

Old Resp Org ID: QZA99 New Resp Org ID: JFX99

When the old Resp Org is XXX99, where XXX represents the first three letters of the Resp Org ID code, it indicates conditions exist that may require extra verification before the toll free number may be ported. If this is the case, check the box below and fill in the blank with the first three characters of the old Resp Org ID. This must be the same as the first three letters indicated in the field provided for the old Resp Org ID.

I am aware that QZA99 is a unique Resp Org ID and warrants special verification procedures per the Industry Guidelines for the Toll Free Number Administration (Section 3.2.6). Please be advised that the losing Resp Org will receive an email and a phone call after the release has been completed.

Numbers To Be Changed

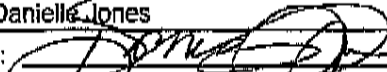
Up to fifteen (15) Dial Numbers can be changed on a single Resp Org Change form.

Dial Number	Reject Code	Dial Number	Reject Code	Dial Number	Reject Code
(800) 792-1452					

The undersigned has authorization from the service subscriber of this/these number(s) to request the Resp Org change. A copy of this subscriber authorization form is attached. The SMS/800 Help Desk is authorized, via this signed form, to provide a copy of this subscriber's signed Letter of Agreement and the SMS-10 form to the previous Resp Org. Check all appropriate verification methods (if no box is checked, the form will be returned):

- Obtaining verification from the old Resp Org
- Reviewing bill-copy that clearly indicates the current end-user subscriber of the toll free number
- Calling the toll free number in question (not recommended for shared or bundled numbers)

- Other Signed Customer LOA attached
Define: Such other verification that clearly confirms that the customer requesting the Resp Org change is the current and valid end-user subscriber.
- Toll free service number was ported from New Resp Org ID listed above while in a Transitional or Disconnect status. No LOA

New Resp Org Company Name: TIMESHIFT
Approver Name: Danielle Jones Telephone Number: (323) 817-3220
Approver Signature:  Date: 7/14/08

FOR OFFICE USE ONLY — SMS/800 HELP DESK WILL FILL IN THIS SECTION

Date Received: 7/14/08 By: [Signature] Ticket #: 296276 Date Processed: 7/14/08 Processed By: SH



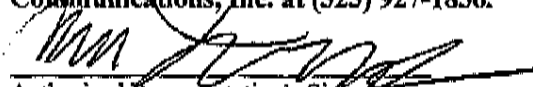
Number Portability Letter of Agency

Dear Customer:

Welcome and thank you for choosing j2 Global Communications, Inc. ("j2") as your provider for unified messaging services. Due to recent changes in the law, you may continue to use your existing telephone number for j2's services by transitioning your current telephone number to j2's provider. j2 will work with your current service provider to insure that your service is uninterrupted. Please note that this process may take up to twenty (20) business days to complete. j2 will notify you that your number has been successfully transferred. We will also notify you in case there are any unusual delays.

Your prior service provider requires this letter as proof that you have explicitly authorized the transfer of the number(s) listed below. By filling in the information below, signing and dating this letter, you authorize j2 and its provider to: (a) act as your agent for the purpose of porting the telephone numbers listed below from your prior carrier to j2's carrier, (b) transfer the numbers below so that j2 may provide its services through your j2 account and (c) obtain billing information, customer service records and other network information. This agency shall continue in effect until you are notified of its cancellation in writing. Additional costs may apply for the transfer.

Please fill out the information requested below and fax the signed copy back to j2 Global Communications, Inc. at (323) 927-1836.


 Authorized Representative's Signature

Susan Isherwood
 Print Full Name

j2 Global Communications
 Company Name (if applicable)

July 14, 2008
 Date

(800) 792-1452
 Primary Telephone Number

()
 Additional Telephone Numbers

()
 Additional Telephone Numbers

()
 Additional Telephone Numbers

6922 Hollywood Blvd Ste. 500
 Billing Address for Primary Phone #

Los Angeles CA 90028
 City State Zip

susan.isherwood@j2global.com
 Email Address

Section below For Internal Use Only

Account ID:	Account Name:
Corporate Acct Mgr:	Telecom Project Mgr:
Contract Date:	Implementation Date